

## TERMS AND CONDITIONS

### Copyright

All photos displayed on this site are copyright (moral rights asserted). They *may not* be copied or downloaded onto any other computer or medium, except insofar as they are cached by web-browsers during normal use.

The gallery and thumbnail images *may* be displayed on third-party web pages using embedded links, provided their source is acknowledged and they are accompanied by functional links to [www.hrrphoto.co.uk](http://www.hrrphoto.co.uk) and stored locally on third party servers or workstations.

### Conditions of sale

Digital images are supplied as graphic files (JPEG format) for a flat fee which entitles the buyer to reproduce the file and/or print it an unlimited number of times *for personal use only*.

All images purchased from this site, whether as digital files or prints, are supplied *for personal use only*. They may not be published on, or distributed via, any medium (including the world wide web) without explicit permission.

### Editorial and commercial use

The use of our images for editorial or commercial purposes is subject to licence. Fees varying according to the nature of the publication. [Contact us](#) for details.

## REFUND POLICY

Our photos are prepared to order and so constitute customized goods which are exempt from the EU Distance Selling Directive. However, we will respect the buyer's right to cancel an order without penalty at any time until the photos have been printed or digital images have been dispatched. In the unlikely event that the buyer is dissatisfied with the finish of a print or a printed product we will offer to reprint the photo or product or alternatively offer a full refund, provided that the original is returned to us. This does not apply to instances where the wrong image or product or finish was specified in the order.

## DELIVERY

All photograph orders are sent via royal mail and are dispatched within 28 days of order with the exception of Jpeg digital orders which will be sent via email within 3 working days

## PRIVACY POLICY

**we do not store credit card details nor do we share customer details with any 3rd parties**